

# Data Protection – Privacy Policy for Domain pulse

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## Privacy statement

Domain pulse is an annual event jointly organized by the Swiss Foundation SWITCH, the German DENIC eG and the Austrian nic.at GmbH. The implementation of the events is organized alternately by one of the three registries SWITCH, DENIC and nic.at.

The Domain pulse website is operated jointly. A redirection or automatic forwarding to this website exists with regard to the domains domainpulse.at, domainpulse.de and domainpulse.ch, as well as domainpulse.org, domainpulse.net and domainpulse.info. Because of our collaboration, certain data (categories) are shared. In doing so, personal data are handled with the utmost care.

We are committed to transparent communication about the processing of your data in accordance with the EU General Data Protection Regulation (GDPR). Find below, which personal data we collect and where from, the purposes of processing and it's legal basis as well as our recipients.

### Who is responsible?

All three registries are joint controller in the legal sense of Art 26 GDPR and therefore responsible for use of personal data in accordance with the law, as far as planning, organizing and realizing the Domain pulse events is concerned. Please refer to the following contacts in case of questions and requests concerning our data protection:

	<b>SWITCH</b>	<b>DENIC eG</b>	<b>nic.at GmbH</b>
Mailing Address:	Werdstrasse 2 P.O. Box CH-8021 Zürich	Kaiserstraße 75 - 77 D - 60329 Frankfurt am Main	Jakob-Haringer- Straße 8/V A - 5020 Salzburg
Contact for data protection	SWITCH legal department	Ingo Wolff	nic.at- legal department
Phone:	+41 44 268 15 15	+49 69 27 235 0	+43 662 46 69 846
Fax:	+41 44 268 15 68	+49 69 27 235 238	+43 662 46 69 49
Email:	<a href="mailto:legalteam@switch.ch">legalteam@switch.ch</a>	<a href="mailto:datenschutzbeauftragter@denic.de">datenschutzbeauftragter@denic.de</a>	<a href="mailto:recht@nic.at">recht@nic.at</a>

We handle your data with the utmost care and in accordance with the principles of the GDPR.

### What is the GDPR?

The GDPR is the European General Data Protection Regulation, which applies directly in all EU member states as of 25<sup>th</sup> May 2018. It protects natural persons with regard to the processing of personal data, and sets out a range of obligations for those who process personal data to provide information and clarification. This means data controllers and those who process data for them. The GDPR also establishes numerous rights and legal remedies for persons whose data is processed ("data subjects"). Austria and Germany have enacted additional measures to the GDPR. The Commission approved by decision of 26<sup>th</sup> July 2000 that Switzerland ensures an adequate level of data protection.

Where do you find the relevant legal text?

The text of the GDPR can be found here:

<http://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32016R0679&from=EN>.

The text of the Swiss Data Protection Act can be found here:

<https://www.admin.ch/opc/de/classified-compilation/19920153/index.html>.

The Regulation regarding the Swiss Data Protection can be found here:

<https://www.admin.ch/opc/de/classified-compilation/19930159/index.html>.

The German Data Protection Act can be found here:

[https://www.buzer.de/BDSG\\_Bundesdatenschutzgesetz.htm](https://www.buzer.de/BDSG_Bundesdatenschutzgesetz.htm).

The Austrian Data Protection Act can be found here:

<https://www.ris.bka.gv.at/GeltendeFassung.wxe?Abfrage=Bundesnormen&Gesetzesnummer=10001597&FassungVom=2018-05-25>.

We are committed to transparent communication about the processing of your data. Below you will find details regarding the way we handle your personal data as well as your individual data protection rights.

## How we handle your data

### Data processing and data processing categories

When you visit the Domain pulse website, Evenito AG, which operates and hosts our website, collects data to provide, review, and improve services. These include server records: The server infrastructure captures every time the Domain pulse website is called up a series of general data for access, which are stored in so-called log files. The name of the retrieved website, the URL, date and time of retrieval, amount of data transferred, message about successful retrieval, browser type and version, the user's operating system, referrer URL (the previously visited page) as well as the IP address of the user are recorded. These data are required to verify and ensure the functionality and safety of the Evenito AG system (see <https://main.evenito.com/wp-content/uploads/2019/11/Privacy-Policy-Evenito-1.pdf>). The extent to which and the purposes for which we collect and analyse anonymous data on our website are described under "Cookies used in our services".

If you use the registration plugin to register for the meeting, the following data is collected:

- Salutation / (acad.) Title
- Company / Department / Position
- First and Last Name\*
- Email-Address\*
- Telephone- and Fax-Number
- Postal Address (Post Code, City, Country)
- Language
- Registration Code

Data with \* are mandatory for a successful registration to the meeting. Any other information is optional.

If you act as speaker or moderator for the annual meetings, further information will be collected, especially:

- You Curriculum Vitae and your picture  
(for the reason of publication, see below)
- Details regarding your presentation incl. a summary  
(for the reason of publication, see below)
- Details regarding your travel and
- Your stay.

Information on allergies and food sensitivities is collected and communicated by the organizing registry on his own responsibility and only to the extent that you wish to be taken into consideration during meals and meals during the event. The same applies to travel dates and dates for accommodation in the hotel.

Any communication data concerning Domain pulse (including notes on telephone calls, emails, forms, any necessary documents, log-in data, etc.) will be recorded on an ad-hoc basis. In the history of the events is recorded, at which conferences you have already participated in the past and when which contact information has been changed.

The mentioned data might be stored in the database of Evenito AG and at (one of) the three registries. In addition, data will be imported and exported for editing in the dedicated tools and programs of the three responsible parties.

This applies in particular to contact details regarding the sending of invitations and information about the event. In principle, all event communication is sent via the systems of Evenito AG. For possible further individual communication via the registries nic.at uses the Microsoft Dynamics 365 CRM system and the mail marketing software mailworx (<https://www.mailworx.info/de/impressum/datenschutz>). DENIC uses Microsoft Excel, OTRS as well as the emailsoftware SuperMailer (<https://www.superscripte.de/register/html/datenschutz.htm>). SWITCH uses Sugar CRM (<https://www.sugarcrm.com/legal/privacy-policy>) and MailXpert (<https://www.mailxpert.ch/datenschutz.html>).

An exchange of the above named data only takes place amongst the joint data controllers SWITCH, DENIC and nic.at and potentially additional data processors (see chapter „our processors“) for the purposes named in the chapter „Data processing and data processing categories“. Personal data will not be forwarded to third parties or to third countries except those named in the chapter „our data recipients“.

Invitations to the annual event and information about all connected events are sent via email (News Letter or serial email). For this the systems of Evenito AG as well as the above named software will be used and the data necessary for the distribution will be processed.

Photos, video and sound recordings will be made at our events and will be published for promotional purposes, Domain pulse announcements and the three registries. The publications include i.a. the use of social media, the Domain pulse website and the websites of the three host registries, possibly even print media. If you participate in these events, it is likely that you might be recognizable as participants in such images.

A **publication** of personal data of natural persons is provided above all in the following cases:

- If you have given your consent to this on the occasion of your registration for the symposium, your participation in a participation list (company name, first and last name, place and country) will be published on the Domain pulse website.
- Program and procedure of the Domain pulse are presented together with videos of the lectures of our guest speakers and discussion groups of invited experts on the Domain pulse website. The contents of past conferences remain available in the archive. If you attend a symposium, it can not be ruled out that you will appear as a listener and participant in one of these videos. If you are a speaker, publishing CV, portrait and video recordings of your speeches on the Domain pulse website is part of the agreement with one of the three organisations in charge.

SWITCH uses for video and similar the in-house video management system, consisting of SWITCHcast and SWITCHtube. With SWITCHcast, video and audio files can be created, edited and published on SWITCHtube. SWITCHtube is the playback platform for all videos and the new video portal for the Swiss university community. The web service enables registered users (as producers or employees) to upload, publish and make videos available to defined categories of users. The data used for this purpose are stored securely on SWITCH servers in Switzerland.

- We use Flickr, a photo service that allows members to share photos and exchange views. The photo service belongs to Yahoo. Members can upload their own photos with an account and share them with other users. Like in a community, photos can be reviewed, commented, or recommended to others by others. The photos are tagged by the users. Tags are keywords that describe the content of the pictures. So the photos are divided into categories by Flickr. Users can enter search terms and get matching photos displayed by other members. Every user has their own profile, where their own photos are sorted by album. In addition, other members can be added as a contact if their pictures please. There are groups on favourite topics. The photos on Flickr may be used by other members. Unless the artist speaks out while uploading or later. Whether you want to participate in Flickr, you decide. (For data usage by Flickr, see <https://www.flickr.com/help/privacy>.)
- After the symposium, if you have participated, you will receive an email with a link to rate the content and course of the event using Evenito AG software. The feedback serves to optimize our events. Details on privacy at Evenito AG can be found at <https://main.evento.com/wp-content/uploads/2019/11/Privacy-Policy-Evenito-1.pdf> .

### Your options for controlling your data

If you have already signed up online, the easiest way to convince yourself of the content and accuracy of your data is to log in to the Domain pulse website. There you have - as long as registrations are possible - directly the possibility to correct or delete your contact data. Incidentally, you will find a link in every newsletter or series mail to change your data.

You can also contact the following representatives of the registries:

	<b>SWITCH</b>	<b>DENIC eG</b>	<b>nic.at GmbH</b>
Mailing Address:	Werdstrasse 2 P.O. Box CH-8021 Zürich	Kaiserstraße 75 - 77 D - 60329 Frankfurt am Main	Jakob-Haringer- Straße 8/V A - 5020 Salzburg
Contact for data protection	SWITCH Rechtsabteilung	Ingo Wolff	nic.at- Rechtsabteilung
Phone:	+41 44 268 15 15	+49 69 27 235 0	+43 662 46 69 - 846
Fax:	+41 44 268 15 68	+49 69 27 235 238	+43 662 46 69 - 49
Email:	<a href="mailto:legalteam@switch.ch">legalteam@switch.ch</a>	<a href="mailto:datenschutzbeauftragter@denic.de">datenschutzbeauftragter@denic.de</a>	<a href="mailto:recht@nic.at">recht@nic.at</a>

## Legal basis and purpose of data processing

First and foremost, your data will be collected and processed to inform and invite you about our events. For this we send newsletter (nic.at, SWITCH) or serial email (DENIC). You will receive the newsletters or serial emails either because you are or were the contractual partner of one of the jointly responsible organisations SWITCH, DENIC and nic.at. In these cases, the existing business relationship or the contractual relationship and the legitimate interest of the organizers are the basis for the data processing. Or you have logged in online to be informed about our events. Then you have given your consent to the newsletter or serial mailing. In both cases, you have the option at any time to object or revoke your consent to the processing of your data for the purposes of the aforementioned information. How it works, read the topic "Newsletter / Serial Mail".

Pseudonymised user behaviour is collected and stored during every visit to our website. Usage behaviour is the basis for optimizing our web performance and our interest-based advertising, in which we have a legitimate interest. More information can be found under "Cookies".

Photos, video and sound recordings made on the occasion of events are published due to the overwhelming legitimate interest of those responsible.

Of course, your data will not be passed on for advertising purposes of third parties.

## Our data recipients

Your personal data will be processed appropriately in the various departments of the jointly responsible organisations SWITCH, DENIC and nic.at. At nic.at, the PR department, together with individual employees of the customer service and the secretariat, is entrusted with the organization and implementation of Domain pulse. At DENIC, these are corporate communications, as well as individual employees of the Business Services department. At SWITCH, the Marketing & PR department, together with individual employees of the secretariat, is responsible for the organization and implementation of Domain pulse. The legal departments of all three registries support legal and privacy issues.

Evenito AG is responsible for the operation and hosting of the Domain pulse website as well as the event communication via E-Mail.

Data is only disclosed to the extent necessary to prepare the event, such as printing name badges, pre-ordering meals, booking flights or reserving hotel rooms. Translators receive presentations to be

translated in advance, and technicians only need data on speakers to prepare announcements, or speakers to present during the event.

For such purposes, SWITCH, DENIC and nic.at as co-decision-makers sometimes use processors who are given only the data they need for their assignments. In order to secure the data protection level of the contract processors involved, processing contracts are concluded in accordance with the requirements of the GDPR.

## Our processors

The jointly responsible SWITCH, DENIC and nic.at each use their own processors, who are given only the necessary data for their assignments.

Cmsbox GmbH is responsible for the operation and hosting of the Domain pulse website.

Emails are sent via mailworx (nic.at), MailXpert (SWITCH) or SuperMailer (DENIC). Survey Monkey Europe UC (<https://www.surveymonkey.de/>), Hypermarket Inc. (Tint) (<https://www.tintup.com/>) and Whova Inc. (<https://whova.com/>) might be further processors.

Other processors may also be assigned in the course of realizing the Domain pulse events. In all cases, compliance with the data protection obligations by the processor will be contractually ensured by the registry, which is responsible.

## Deletion of Data

Data will only be stored as long as necessary. When determining storage periods, above all, possible contractual relationships, limitation periods and statutory storage obligations are taken into account. If you have objected to the processing of your personal data or a revocation of your consent to the sending of the newsletter (nic.at) or the serial mail (DENIC), this information can be stored in order to comply with them.

## Newsletter/Serial Email

You receive Domain pulse newsletter (nic.at, SWITCH) or serial emails (DENIC) either on the basis of your consent or because you are in an upright business relationship or contractual partner of at least one of the joint organisers SWITCH, DENIC and nic.at, because of their legitimate interest.

With the consent of the newsletter or serial emails sent to you, you agree that the data you provide for this purpose (first name, surname and email address, title and language) will be processed for advertising purposes as part of the shipment allowed.

You can unsubscribe from newsletter or serial mail at any time - without much effort. This works - regardless of the provider used - essentially the same: Just follow the personalized unsubscribe link, which is in every newsletter or serial mail. Please note that the lawfulness of the shipment prior to its withdrawal is not affected. If you want to change your data, just follow the personalized data-change link in the newsletter or in the mail (from nic.at and DENIC). For newsletters from SWITCH, please contact the SWITCH contact specified in the mail to request changes to your data.

nic.at uses the email marketing software mailworx for sending and analysing the newsletters. mailworx records the opening and clicking behaviour. Specifically, the following information is processed: time of delivery, time of opening, duration of opening, IP address of opening and email program used (mail

client). Also recorded is the information as to which link was followed and the time of the call. These data are processed exclusively within the European Union and are not disclosed to third parties.

The newsletter of mailXpert contains a so-called "web-beacon", which is called up by the server when opening the newsletter. This call will initially collect technical information, such as information about the browser and your system, as well as your IP address and time of retrieval. This information is used to improve the technical performance of services based on their specifications or audience and their reading habits, based on their locations (which can be determined using the IP address) or access times. Statistical surveys also include determining if the newsletters will be opened, when they will be opened and which links will be clicked. For technical reasons, this information can be assigned to the individual newsletter recipients. However, it is not the desire to observe individual users. The evaluations serve much more to recognize the reading habits of our users and to adapt the contents to them or to send different contents according to the interests of the users. This personal data will not be disclosed to third parties.

DENIC does not use tracking components. The used Supermailer software runs entirely within the DENIC infrastructure.

### Cookies: general information

A cookie is a small text file that your browser stores on your device (PC, smartphone, etc.) when you visit a website. This text file stores information so that the website recognises your device when you visit the site again. Cookies were developed to enhance website functionality. For this reason, information is stored and transmitted in the background when you visit a website. Cookies have differing lifespans, and can be stored either temporarily for the duration of a website visit or for a longer period of time.

Cookies have various uses, ranging from technologically helpful and essential cookies to profiling cookies. Technologically essential cookies enhance convenience, allowing you to visit websites without interference and to shop online, for example. Third-party cookies can be used to profile your surfing behaviour online, and this information is normally used for tailored advertising.

You can delete cookies and limit the possibilities for them being installed in your browser settings.

Most browsers give you the option of

- finding out what cookies are stored on your device;
- erasing individual cookies;
- blocking cookies from third parties;
- blocking cookies from certain websites;
- blocking all cookies;
- erasing all cookies when you close your browser.

Please note that if you choose to erase cookies, all of your session data will be lost. In addition, our website does not function properly if you block cookies. Therefore, we recommend that you do not block all cookies.

It should also be noted that cookies usually cannot be stored for use in different browsers. For example, cookies saved in Chrome do not automatically work in Firefox. This means that you should configure the settings separately for each browser you use.

Nowadays, it is standard practice to use cookies on websites. Without cookies, it would not be possible to make use of services on websites. However, the purpose for which cookies are used is important, because there are now various ways in which they can be misused.

## Cookies used on the Domain pulse Website

When you visit the Domain pulse website, cookies are primarily used where they are technologically necessary, so that you can access the information you are looking for quickly, easily and in a user-friendly manner. The cookies we use include session cookies, which mean that you do not have to reload data during your visit to our site, and security cookies, which attach data allocated specifically and temporarily when you send forms. These cookies are only stored for a very short time.

In contrast, the consent cookie that records whether you have consented to the use of cookies on our website has a lifespan of several years, so that you are not asked for your consent every time you visit our site.

A list of cookies used by Flickr can be found at <https://www.flickr.com/help/cookies>.

## Technical data security measures

Information security is an extremely important aspect of data protection. SWITCH, nic.at and DENIC are certified in accordance with the international ISO 27001 standard in order to provide the highest possible level of security.

## Your data protection rights

Regardless of our internal agreement you can demand the rights described below at every single responsible partner (SWITCH, DENIC eG and nic.at GmbH) according to Art 26 (3) DSGVO. Please address the following contacts with further questions:

	<b>SWITCH</b>	<b>DENIC eG</b>	<b>nic.at GmbH</b>
Mailing Address:	Werdstrasse 2 P.O. Box CH-8021 Zürich	Kaiserstraße 75 - 77 D - 60329 Frankfurt am Main	Jakob-Haringer- Straße 8/V A - 5020 Salzburg
Contact for data protection	SWITCH Rechtsabteilung	Ingo Wolff	nic.at- Rechtsabteilung
Phone:	+41 44 268 15 15	+49 69 27 235 0	+43 662 46 69 - 846
Fax:	+41 44 268 15 68	+49 69 27 235 238	+43 662 46 69 - 49
Email:	<a href="mailto:legalteam@switch.ch">legalteam@switch.ch</a>	<a href="mailto:datenschutzbeauftragter@denic.de">datenschutzbeauftragter@denic.de</a>	<a href="mailto:recht@nic.at">recht@nic.at</a>

The three registries agreed upon a contract regarding their joint responsibility in data processing at Domain pulse. It was defined that each registry is responsible for its sphere of influence and beyond that – according to the principle that the party responsible is liable for the damages – the registry is liable that organises the upcoming Domain pulse.

### Right of access

Under Article 15 GDPR, you have the right to obtain information on the categories of personal data we process and for what purpose, the recipients of this data, (where possible) the period for which data will be stored, any information on the source of personal data not collected from you, as well as whether automated decision-making, including profiling, is carried out and how this works. On request, we will send you an overview of these data processing activities free of charge, and inform you of your additional rights.

### Right to rectification

You have the right to have inaccurate or incomplete personal data rectified and/or completed (Article 16 GDPR).

### Right to erasure ('right to be forgotten')

You have the 'right to be forgotten' (Article 17 GDPR). This means we will erase your personal data on request when the data is no longer required for the purposes for which it was collected and processed, and there is no other ground for continued storage of the data. The same applies if you object to or withdraw your consent to the processing of your data, or your data was unlawfully processed.

### Right to restriction of processing

You have the right to restrict processing of your data (Article 18 GDPR), for example if you contest the accuracy of your personal data or the lawfulness of data processing, or because the data is required to exercise legal claims. Austrian legislators have also provided for restricted data processing in cases where data cannot be rectified or erased without delay for technical or financial reasons.

### Right to object

Under Article 21 of the GDPR, if your data is processed on the basis of legitimate public or private interests, you have the right to object to processing at any time. The same applies to profiling and direct advertising. Therefore, you have the right to object at any time to the cookies that help us to use your personal data – even in pseudonymised form – in order to carry out interest-based advertising.

In principle, you also have a right of objection in connection with the processing and publication of photos, video and audio recordings by us or on our behalf, which was recorded during our events. Such a right to object exists if the person concerned believes that his legitimate interests (right to his own image, protection of privacy, etc.) outweigh the legitimate interests of the person responsible. Then a weighing up of interests is to be carried out on a case-by-case basis and its interests to be given preference according to the respective circumstances.

Considering our significant investment in events, we have a strong legitimate interest in publishing around projects, participants and event happenings. In addition, we always take into account the individual concerns of our participants and pay attention in our selection about the withdrawal of any compromising pictures or distribute, as far as possible, "no-photo" stickers. Any changes to our publications must be economically reasonable and factually possible. Therefore, we believe that our legitimate interests are generally greater than those of participants in our events. If you have a different opinion in individual cases, please contact our legal departments (nic.at and SWITCH) or the Data Protection Officer (DENIC).

### Right to data portability

You have the right to receive your personal data from us, and to have the data transmitted to another controller, provided this is technically feasible.

### Right to withdraw consent

The right to withdraw consent means that you can unsubscribe from our newsletter at any time. By withdrawing your consent, you restrict processing of your data in future (in this case, delivery of the newsletter). This does not affect the lawfulness of data processing carried out before you withdraw your consent.

### Right to lodge a complaint with a supervisory authority

If you believe that your data has not been processed in accordance with the GDPR, Article 77 of the Regulation and section 24 Austrian Data Protection Act give you the right to lodge a complaint with the Austrian Data Protection Authority (<https://www.data-protection-authority.gv.at/>). Supervisory Board for DENIC is the „Hessische Beauftragte für Datenschutz und Informationsfreiheit“ (Hessian Commissioner for Data Protection): <https://datenschutz.hessen.de/>.